

# Privacy statement CWMA

In this document we (Jacco and Nympha Dijs) inform you about how our organization (Zamar Musiq) handles your personal data provided by you on this website.

## Contact information

Phone: 0031-6-24722107/ 0031-6-24590110

Email: [info@zamarmusiq.com](mailto:info@zamarmusiq.com)

You can find more information about my organization on my website:

[www.zamarmusiq.com](http://www.zamarmusiq.com) .

## Service

We offer music related services based on our christian view of life (Protestant).

## What we will do for you

When we reach an agreement about the order you trust us with or your registration (e.g. for a concert or order) we will offer you the services that come with our agreement.

## Your personal data

To ensure that we are able to perform our services on the highest possible level we will ask you to provide us with information about your personal situation, such as name and address, phone number, email address and additional relevant information which concerns the service I offer.

## We will handle the information carefully

All information you provide will be handled with the utmost care and confidentiality. Precautions have been taken to ensure that no third party can access your personal information without your approval.

## How do we use your personal data?

We use information such as your name, address, phone number and/or email for communication, e.g. to make or change appointments, to send invoices, and to send materials such as a CD that you ordered. We can also receive information about you in case you register for an event organized by us.

The use of audiovisual material such as recordings for promotional activities will only be applied with full consent of the customer. If this is the case we will ask permission.

We will also ask permission to share personal information in cases of cooperation with a third party, for instance in case of a concert.

## How long will we keep your data?

We will keep your personal data as long as needed to perform our service to you, and no longer than that.

The data will be destroyed (deleted) as soon as possible after your assignment has ended with a maximum duration of five years.

### **What are your rights?**

Since you are our customer (or contact or partner), you have the right to determine whether or not you provide us with personal data and to what extent. Furthermore you have more rights which we will summarize here below:

You can always ask us to provide you with a summary of personal data that we received from you. This is a free service.

If you think that certain elements or parts of your personal data are not correctly displayed or stored you can ask us to correct it. This also applies to cases where things need to be changed.

If you do not want us to keep certain information in our records you can ask us to delete this information. We will delete it on your request.

If you want to limit or restrict the use of your personal data, e.g. you don't want us to share it with others, you can let us know. We will honor your request.

If we receive personal data about you from an outside source, we will inform you about the source which provided me with the information.

Not providing or limiting the use of personal data can have an impact on the performance of our service, depending on what information is being withheld or restricted. If this is the case we will inform you about this.

### **Do you have questions or complaints?**

If you have questions, do not hesitate and contact us about this. We will do my best to answer you in the best way possible.

If you have complaints about the way we handle or have handled your personal data please contact us and let me know. Together with you we will look for a way to solve this problem.

In cases where we would not find a satisfactory solution you can file your complaint at the Autoriteit Persoonsgegevens: [www.autoriteitpersoonsgegevens.nl](http://www.autoriteitpersoonsgegevens.nl).

### **Electronic communication**

Any information we receive from you as a result of filling out forms on our website or sending us an email will be kept safely as long as needed to process or reply to your message or application.

### **Linked websites**

This privacy statement does not apply to other websites that are connected to our website by links. We can not guarantee the safe and secure processing of handling of your personal information. We strongly recommend to consult the privacy statements that apply to these websites.

### **Changing this statement**

We am entitled to make changes and adjustments in this statement. You are required to inform yourself if changes have been made and if so, what the changes are.

## **Cookies**

This website uses cookies. Cookies are small text files that are put on your personal computer, tablet or smartphone by a webpage. This will also happen if you visit our website. These cookies are being used for making improvements on this website and to analyze the use of the site. The purpose of asking a visitor or customer to provide certain information is for us to be able to answer questions correctly or because of an application for a specific service. This information is only used by our organization and will not be shared with others. Cookies collect data about:

- 1 The browser used by the visitor (such as Internet Explorer, Chrome or Firefox)
- 2 Time and duration of the visit
- 3 What pages have been visited
- 4 Error notifications received by visitors